

# **Carers Registration Card TERMS & CONDITIONS**

## **Who can be a Card Holder?**

Eligibility for a Carers Registration Card is open to any carer over the age of 16 who lives in Lanarkshire and who provides substantial and ongoing support for the person that they care for.

More than one carer per cared-for can be a card holder providing they meet the qualifying criteria.

## **Terms and Conditions**

The Carers Registration Card can only be used by the registered user and is not transferrable to another user.

The Carers Registration Card is valid for one year from the date of issue and we will remind you when your card is due for renewal when you provide your email address.

If you have a change in circumstance and are no longer in a caring role then you will be able to continue to use the card for three months; after this time you will no longer be eligible for this service.

We will hold your details on file but will not pass on any of your personal details without prior permission but reserve the right to use your information anonymously for statistical and reporting purposes.

Please let us know if you change your personal details, address, telephone number or email address; otherwise we will not be able to keep you up-to-date with centre news.

The Carers Registration Card remains the property of Princess Royal Trust Lanarkshire Carers Centre Ltd at all times and the centre retains the right to withdraw the card at any time if it is being used inappropriately.

If you experience any difficulty in using your Carers Registration Card or you know of a local business that would be able to offer carers a discount then please contact us on 01236 755550 or email [info@prtlcc.org.uk](mailto:info@prtlcc.org.uk)